

# COMMUNITY CARE HUB ENABLES IMPROVED HEALTH & ECONOMIC OUTCOMES



Research has shown that an exposure to the lack of resources for Social Determinants of Health (SDOH) can cause poverty and have a demonstrated, significant, direct impact on the health and economic self-sufficiency of the individual and the community<sup>1</sup>. The Community Care Hub gives organizations the ability address SDOH and to increase the coordination of care while providing recurring billable services that create sustained revenue and sustainable services — all with the goal of improving overall community health, one person at a time.

## UNDERSTANDING THE PROBLEM

### SOCIAL DETERMINANTS OF HEALTH (SDOH)

Evidence shows that a lack of resources for social determinants negatively impact both an individual's financial situation as well as their health.



**EXAMPLES OF SOCIAL FACTORS** impacting poverty and health:



Food



Housing



Education



Access to Healthcare



Employment



Transportation

Estimated costs related to health disparities for racial and ethnic minority groups:<sup>1</sup>

**DIRECT**

**\$230 BILLION**

**INDIRECT**

**\$1 TRILLION**



85% of primary care providers believe that **unmet social needs tie directly to declining health**<sup>2</sup>

## CHALLENGES OF SUSTAINABLE CHANGE

Physiological, social and economic factors make sustainable healthcare change difficult.



**PHYSIOLOGICAL**



**SOCIAL**



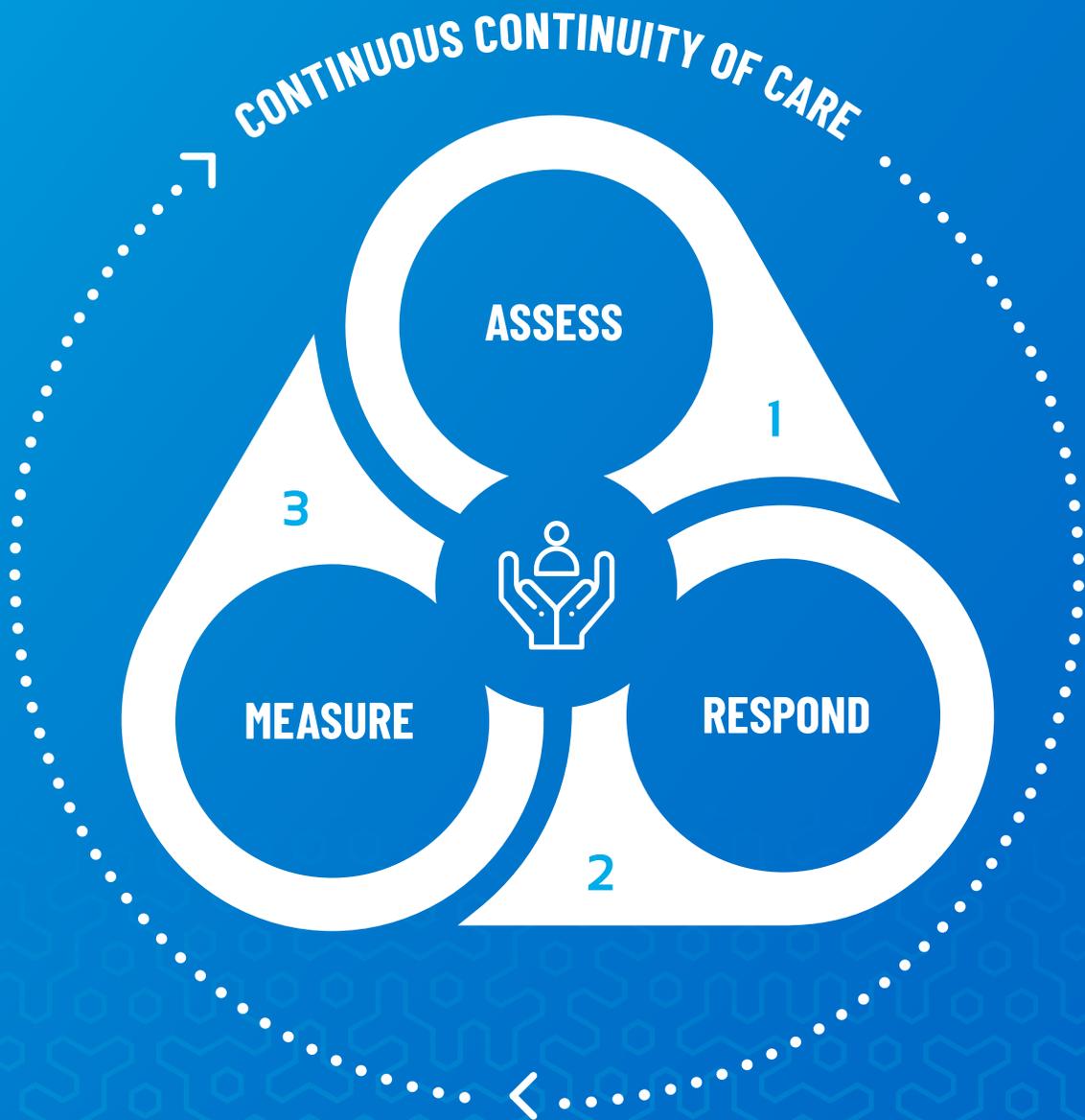
**ECONOMIC**

**Siloed care environments make it nearly impossible to provide whole-person care.**



## **SOLVING THE PROBLEM: POVERTY IS A TREATABLE ISSUE**

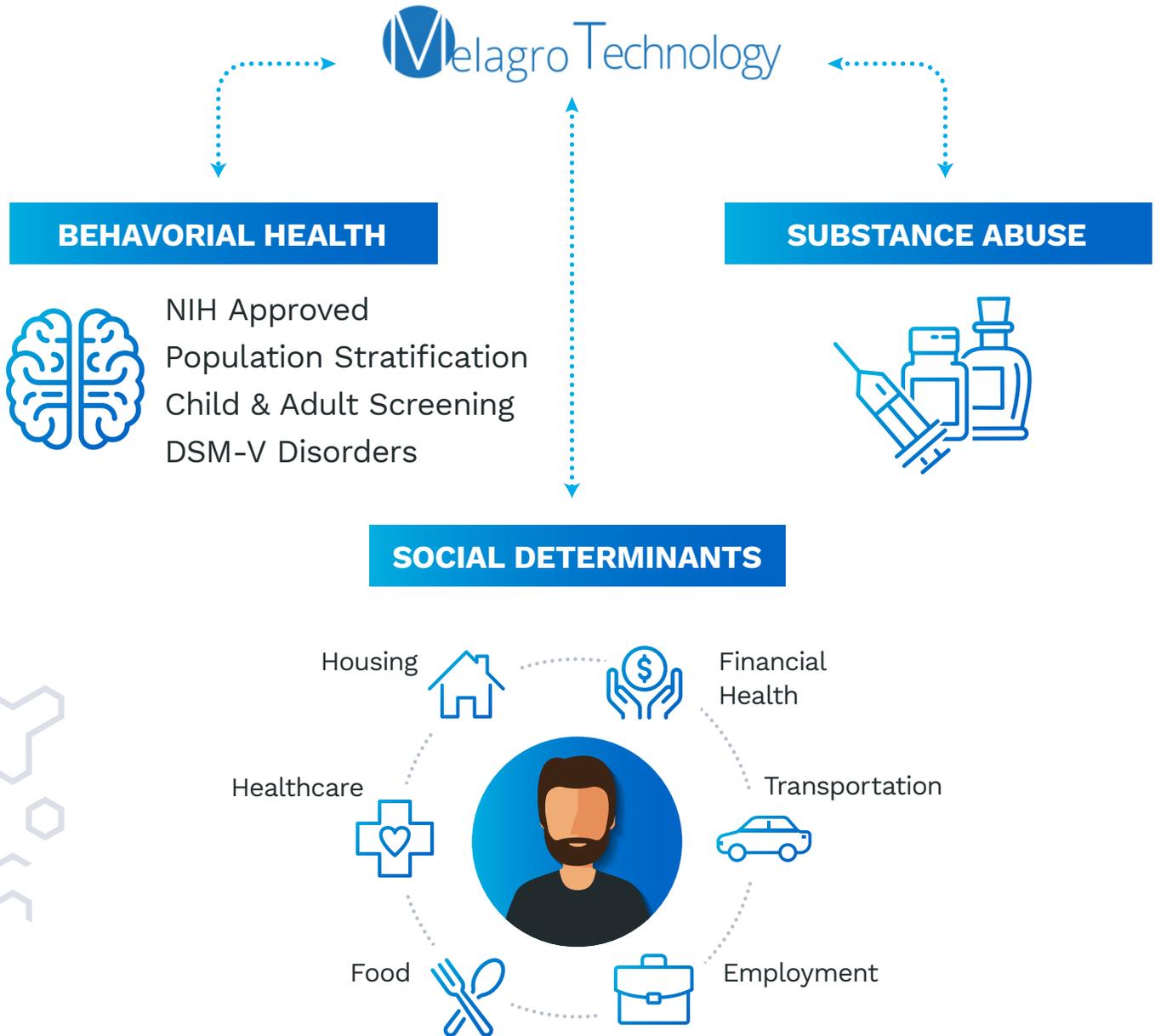
The condition of poverty can be addressed it as a treatable issue, responding to the social determinants of health and coordinating care across healthcare, human services, government, faith-based organizations and educational organizations.



# STEP 1 ASSESS

## COORDINATED SCREENINGS & ASSESSMENTS

By leveraging a HIPPA compliant health and wellness screening assessment provided by Melagro Technology, providers can pinpoint issues related to the following. All screenings, assessments and interviews are billable for reimbursement.



Once the screening is complete, a profile is created that reflects the individual's needs.

### INDIVIDUAL SNAPSHOT



#### NEEDS

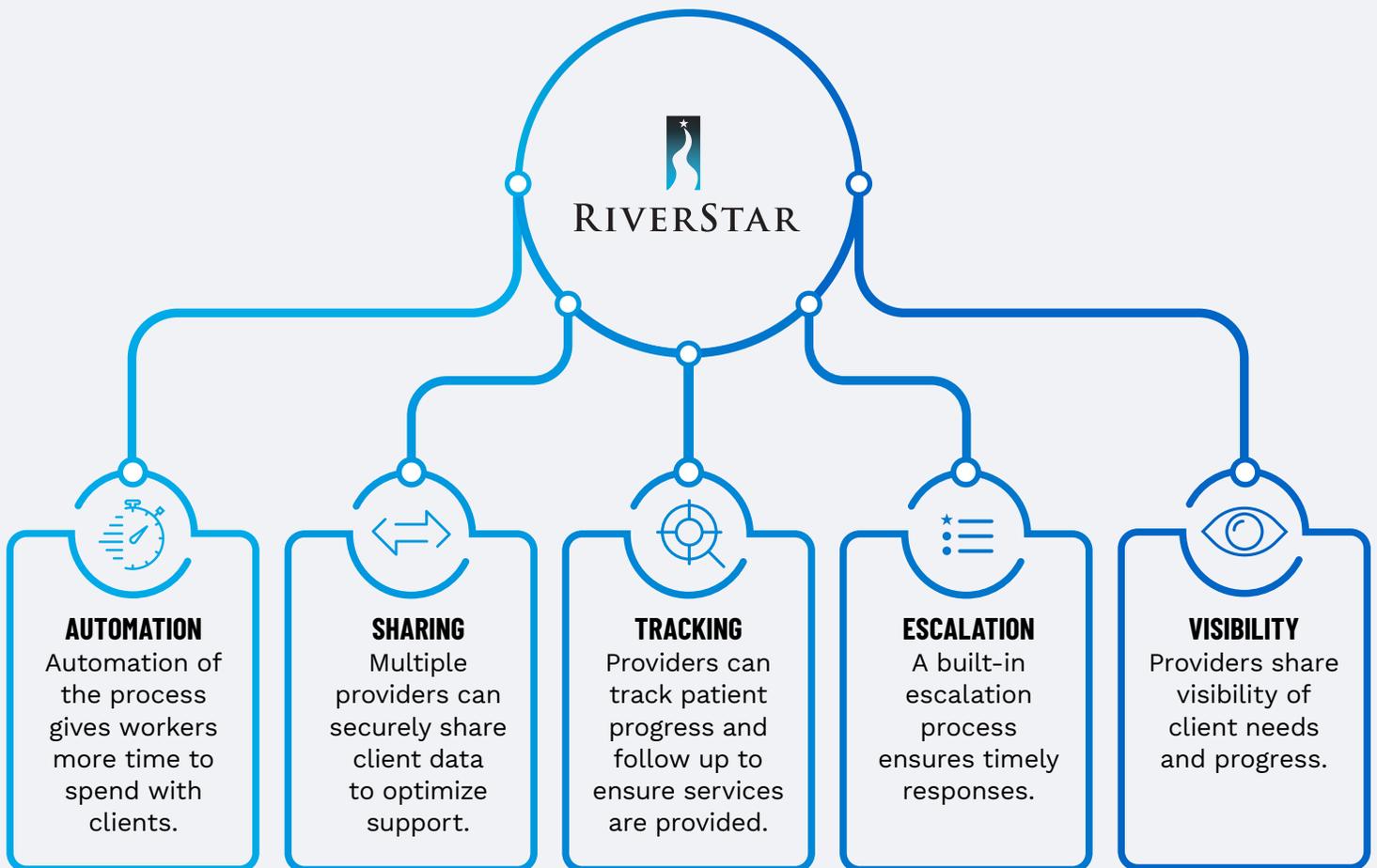
- Food
- Housing
- Healthcare
- Employment
- Transportation

## STEP 2 RESPOND

# COLLABORATIVE, COORDINATED AND COHESIVE ASSISTANCE

Riverstar's Community Care Hub automatically processes the screening results to identify needs, identify resources to meet those needs, and make resource referrals to address them.

### BENEFITS OF RIVERSTAR'S COMMUNITY CARE HUB



## STEP 3 MEASURE

# INTEGRATED DATA ANALYTICS AND REPORTING

The Community Care Hub stores living data, including supplemental assessments, allowing case workers and providers to:



**MONITOR INDIVIDUAL CLIENT RECORDS** to follow up on provider referrals, appointments and next steps to help guide the client on the journey to self-sufficiency



**TRACK RESULTS** for reporting outcomes to local, state and national agencies



**ESTABLISH PROVIDER EFFECTIVENESS** and conduct gap analysis assessments



**MAP PROVIDERS GEOGRAPHICALLY** to assist clients with provider selection and transportation options



**MAP CLIENT POPULATIONS** for research, planning and funding requests



**AGGREGATE CLIENT DATA** across time periods, geographic data, demographic variables and other variables for broader, agency-wide or district-wide reporting

## LEARN MORE ABOUT DISRUPTING POVERTY AND IMPROVING COMMUNITY HEALTH

To learn more, download the white paper: How the Right Model and Unified Technology Can Bridge the Gap Between Healthcare and Social Determinants, Delivering Improved Outcomes and Sustainable Results.

[www.riverstar.com/community-care](http://www.riverstar.com/community-care)  
[www.melagrotechnology.com/community-care](http://www.melagrotechnology.com/community-care)

### Sources

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- <https://www.rwjf.org/en/library/research/2011/12/health-care-s-blind-side.html>
- <https://lnwprogram.org/content/reframing-poverty-transition-success>

